

FAQ (Payment Center)

Q What can I do in Payment Center?

A You can pay bills, buy reloads, pay bank(credit cards, hire purchase and housing loan), pay friends, pay merchant, buy products and remit money in Payment Center

Q What info should I bring to pay my bills in Payment Center?

A Bring along your original bill with bill account number and reference number(if any) to the Payment Center for the Pay Bills Service. Payment Center will write down the receipt number on your bill once the payment is done.

Q How to check after I paid my bills at Payment Center?

A Once you paid your bills at Payment Center, Please get the receipt number of bill payment from the payment center, you can check by sending SMS:Semak#Resit Number to MM Gateway.

Q How long does it take before my payment is received by the biller?

A It will usually take 3 business days for your payment to reach your Biller. However, we recommend that you make your payments at least 5 business days before the due date. Our business days are that which are practiced in Federal Territory and Selangor.

Q Can I buy reloads for my family members/friends?

A Yes, you can. You just need to inform the Payment Center the handphone number of the person that you want to buy reload for.

Q Are there any charges for the services available at Payment Center?

A Yes. There will be service charge of RM1.00 – RM2.00 per bill imposed by Payment Center.

Q What information should I have in order to send money to oversea?

A Now you can send money to oversea at Payment Center, just inform Payment Center the country, bank, location, beneficiary name, account number of bank and amount to send. Limited to Indonesia, Nepal and Vietnam in the beginning stage.

